



Mobile App Customization

There is some basic customization that can be done to the PetExec Mobile App and some more advanced customization related to login screen, splash screen and the app icon. This document covers the steps.

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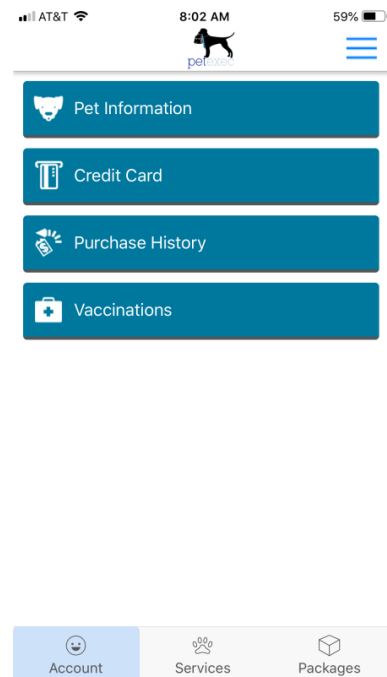
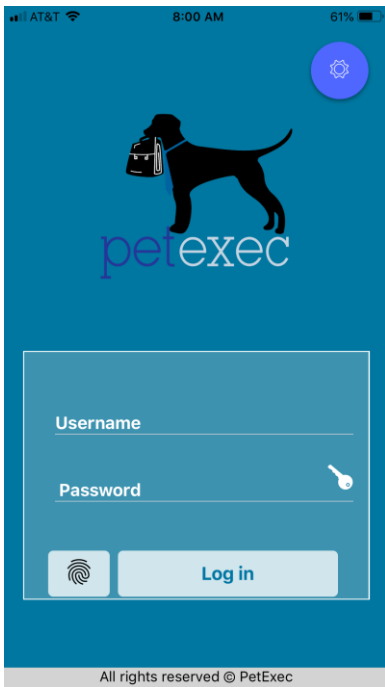
[Basic Customization – App Owner Message and App Color](#)

[Advanced Customization](#)

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Without customization the default images the Mobile app ships with will be used:

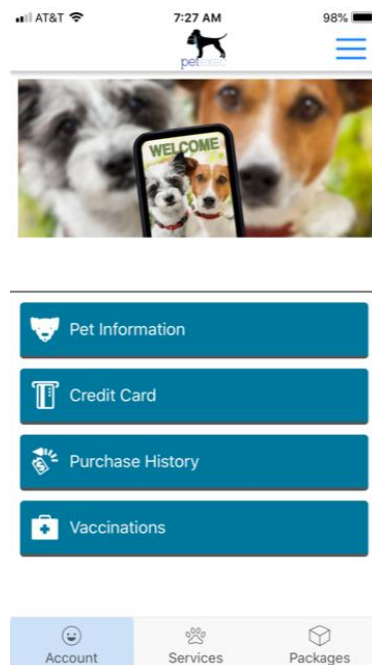
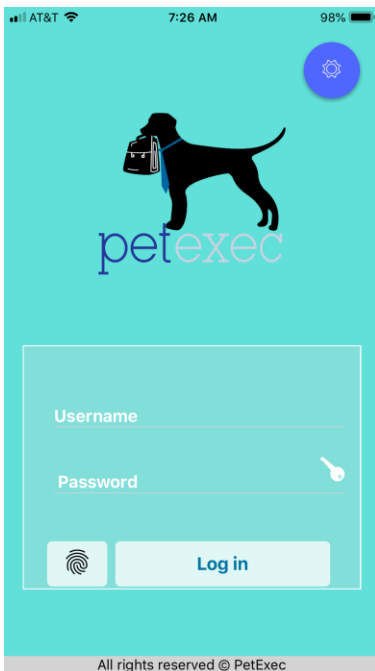
Default login screen	Default splash screen	Default account dashboard
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Basic Customization:

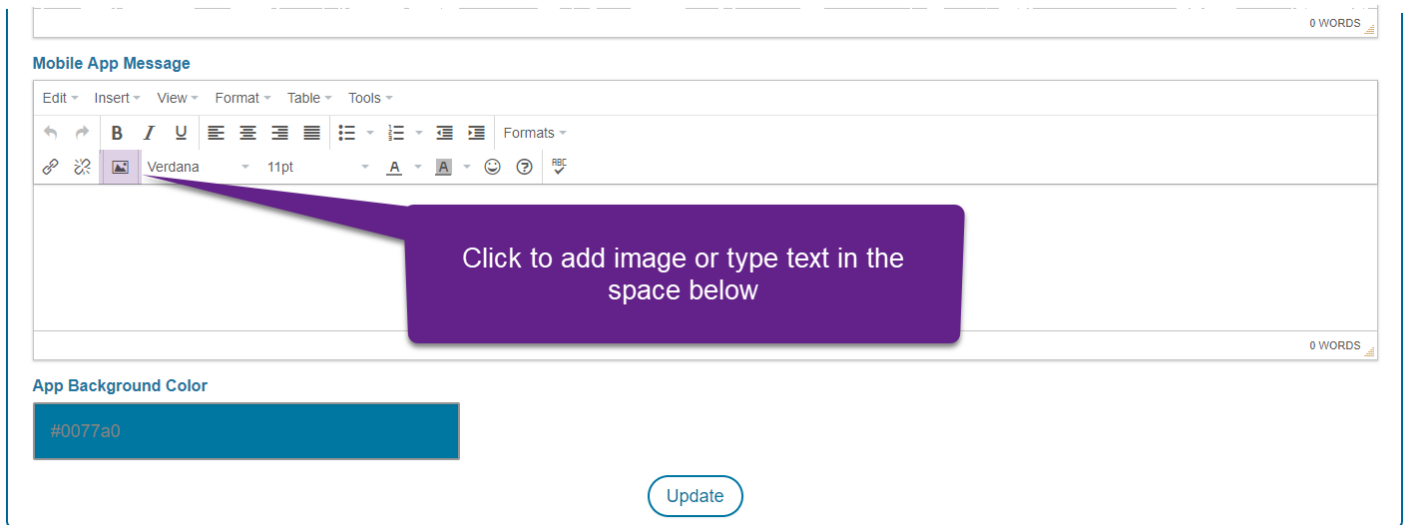
Basic customization allows you to add a default color and an image and/or text. Here is an example: the color was changed and the pet image was added.

Login screen with app color	Account dashboard with image added
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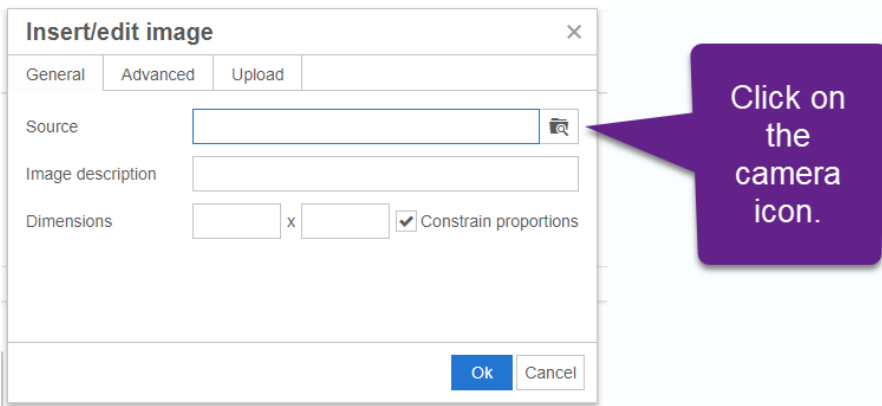


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For the basic customization, start in the menu → Company Preferences → Maintain Company Info → Owner App Message.
You can add text or an image, an image will look great on the default account dashboard.

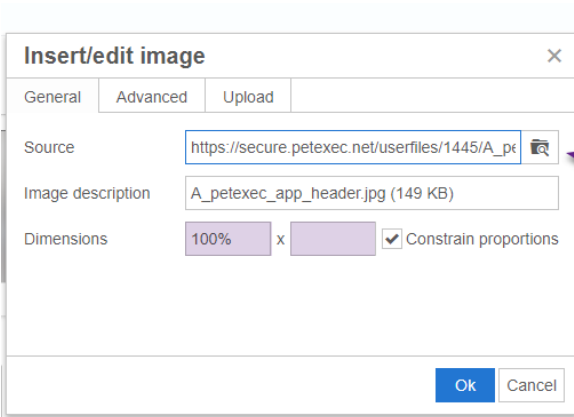
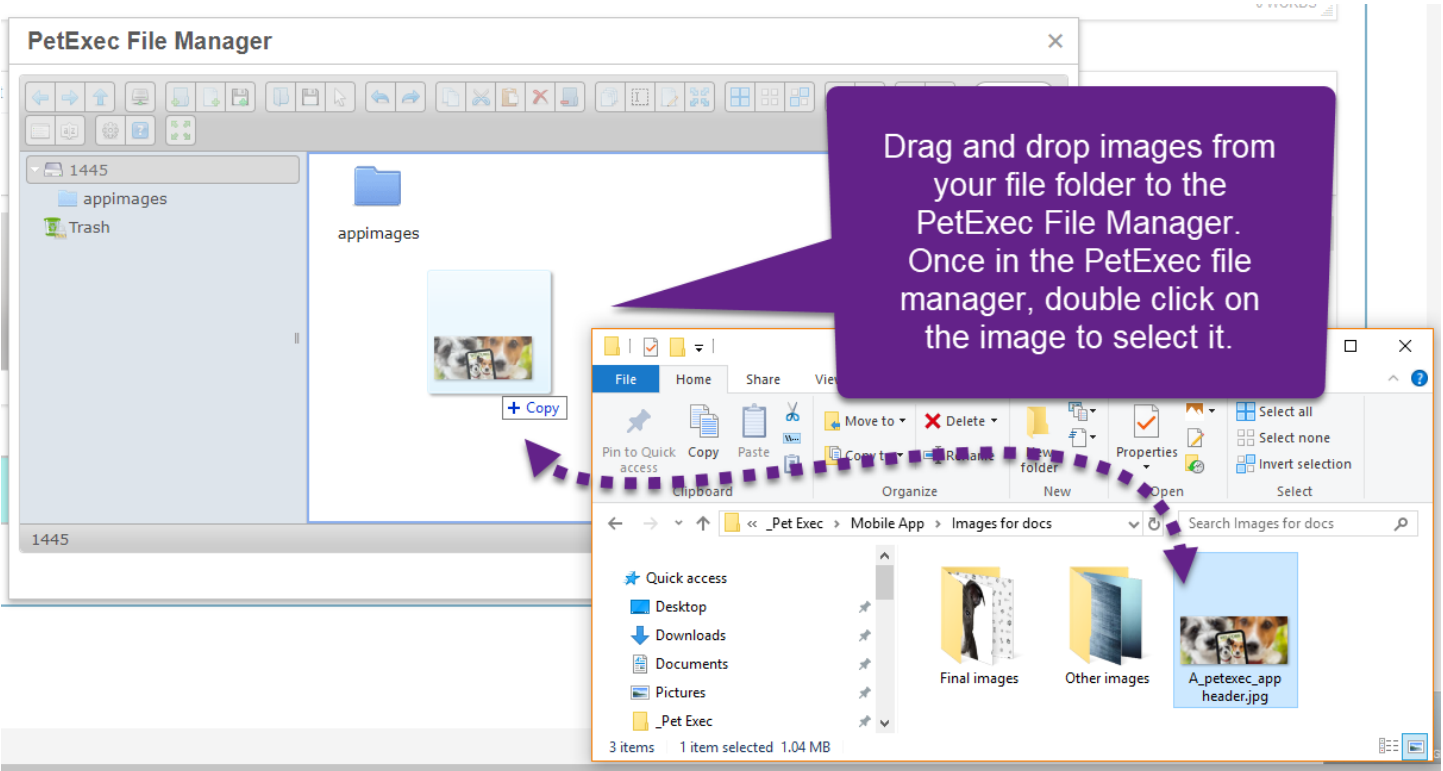


The screenshot shows the 'Mobile App Message' editor. At the top, there is a word count of '0 WORDS'. Below this is a rich text editor toolbar with options for Bold (B), Italic (I), Underline (U), text alignment (left, center, right, justified), bulleted and numbered lists, link, unlink, and image insertion. The font is set to 'Verdana' and the size to '11pt'. A purple callout box points to the image icon in the toolbar with the text: 'Click to add image or type text in the space below'. Below the editor is the 'App Background Color' section, which shows a teal color swatch with the hex code '#0077a0' and an 'Update' button.



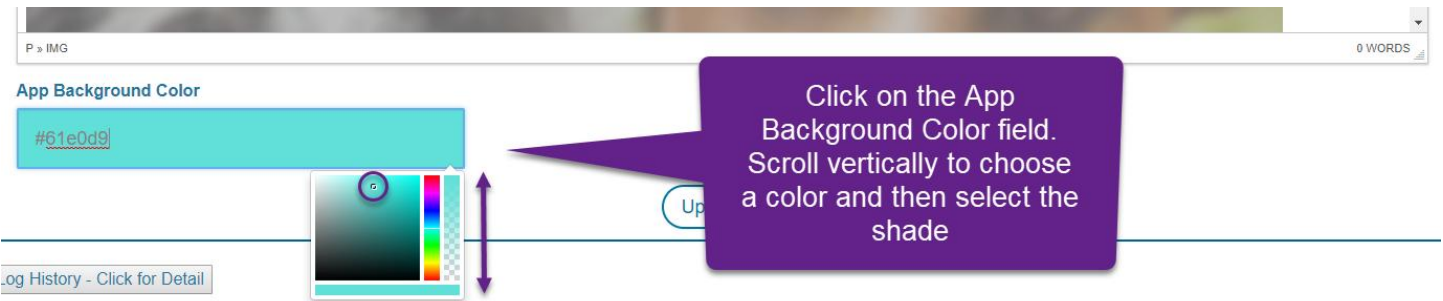
The screenshot shows the 'Insert/edit image' dialog box. It has three tabs: 'General', 'Advanced', and 'Upload'. The 'General' tab is active. It contains a 'Source' field with a camera icon to its right, an 'Image description' field, and 'Dimensions' fields with a 'Constrain proportions' checkbox checked. At the bottom are 'Ok' and 'Cancel' buttons. A purple callout box points to the camera icon with the text: 'Click on the camera icon.'

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When selected, you will see the image details here.

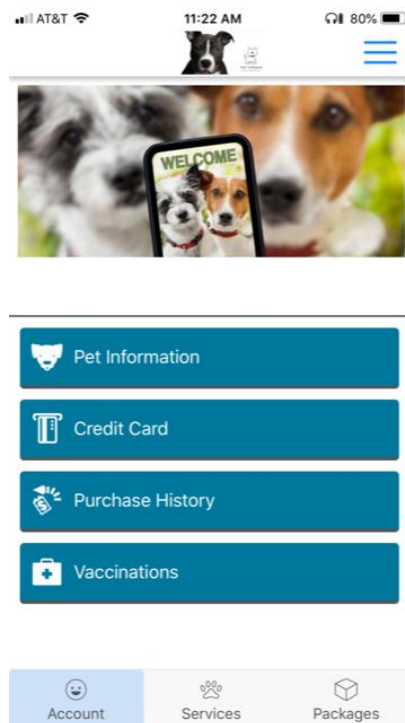
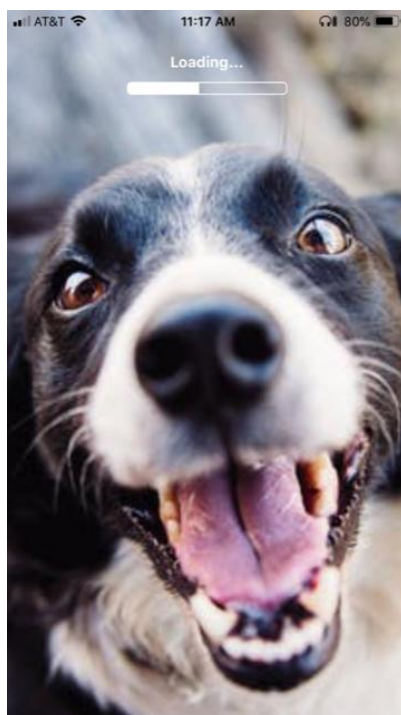
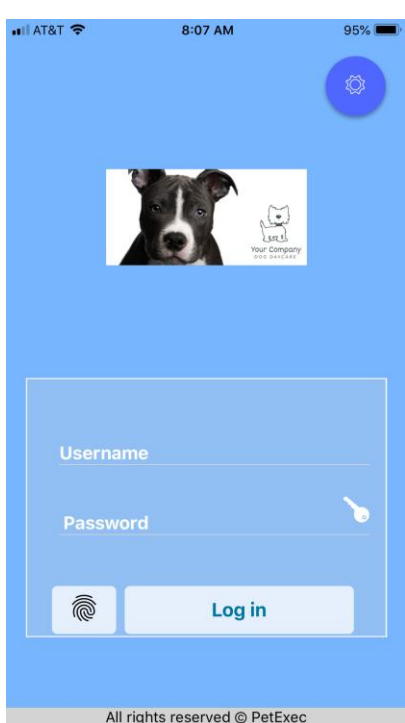
Set dimensions to 100% and leave the height field blank.



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There are also some advanced customization options that include adding images to the login screen, splash page and app icon. A graphic designer is typically able to help select images that will work best and display correctly in the app. Clean, professional images or photographs work great and result in your app have a polished and professional look and feel.

Login Screen	Splash Screen	Dashboard
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Advanced Customization:

Step 1: Choose images for the login screen, splash page and appicon. You must upload images, you cannot add text. Business logos can be loaded as the appicon, they will be displayed on the login page and at the top of the dashboard pages within the app. We recommend a dark, solid image for the login screen so that the login section displays properly.

Step 2: Add the images to the “appimage” folder within the PetExec File browser. Acceptable file types are .jpg, .png, or .gif files. Animated .gif files work nicely on the splash page. Files must be named as follows for the app to recognize them, the recommended file sizes are listed below:

appicon.xxx	1024 x 1024	(width/height)
splash.xxx	768 x 1024	(width/height, portrait)
login.xxx	768 x 1024	(width/height, portrait)

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Filenames should be in all lower case and if two duplicate file names are included, the first one in the list (.png, .jpg, and .gif — in that order) will be used. Spelling and CASE are important.

To access the PetExec File browser, from the menu→Company Preferences→Utilities→File Browser. (If you don't see this menu option, you can add it by [updating your employee type.](#))

Images can be dragged and dropped from the location on your device to the file browser. Once in the app folder, they will need to be renamed to the files listed above.

Some notes about images:

- The sample sizes are only examples. There are a wide variety of mobile devices, so take that into account with the uploaded images.
- Images are scaled to keep their perspective ratios, so depending on size, parts of the images may not show in landscape or portrait mode.
- You should check on multiple devices in both landscape and portrait modes to ensure the image quality is sufficient.
- We recommend portrait mode as a default since most people use that over the landscape mode, however, there are a wide variety of device resolutions, all of which are capable of landscape and portrait views. We do think portrait views are more prevalent, though.
- Images should be sized so they are “responsive” with 100% width, and auto/blank on height or vice versa. This will prevent your image from appearing too small or too large on different devices.
- If an app background color is selected and an login.xxx image is added to the app image folder, the app image will be displayed on the login page.
- The minimum resolution should be at or more than the device you are displaying it on. The lowest resolution should be 72 pixels.
- Guidelines for image sizes are a minimum size, they can be sized higher.
- We recommend that the app background color or the login.xxx image be a dark color. The login fields are white and display best on a dark background.

To see customization changes made from your PetExec system, in your mobile app, you will need to log out of the app, and close it on your device. Logging back in will reset the options so you can see your changes. It takes several minutes from the changes made in

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your system to be reflected in the app, so please be patient when logging out and back in to review changes.